



CITY OF ROCHESTER

# WATER

## QUALITY REPORT 2025

Water Supply ID# NY2704518

*pure and Wholesome Water  
Since 1876*



**CITY of ROCHESTER**  
Malik D. Evans, Mayor



**THE CITY OF ROCHESTER WATER BUREAU** is pleased to present your 2025 Water Quality Report. This report includes water quality information for the 2025 calendar year. The US Environmental Protection Agency (EPA) and NYS Department of Health require us to issue an annual report on water quality, and distribute it to our residents. In 2025, the City met or exceeded all of the drinking water standards set by the EPA and the New York State Department of Health (NYSDOH).

The City of Rochester Water Bureau provides water to 210,000 people and many businesses located within the City of Rochester. In addition, the City partners with the Livingston County Water & Sewer Authority (LCW&SA), Monroe County Water Authority (MCWA) and the Village and Town of Lima to provide water to some of their service areas. The Rochester Water Bureau is committed to providing safe, high quality water and excellent service, while adhering to safe and environmentally friendly practices. The Water Bureau is a part of the Department of Environmental

Services, governed by the Mayor of the City of Rochester. Providing safe and reliable drinking water requires a team of over 120 experienced, dedicated and specially trained employees. Over 40 Water Bureau employees have obtained NYSDOH certification as water system operators.

This report provides information about your water system including the source of your drinking water, its treatment and water quality test results. Should you have any questions or require further information about water quality or treatment, please contact us at **(585) 428-6680, ext 1.**

## WHERE DOES MY DRINKING WATER COME FROM AND HOW IS IT TREATED?

The sources of drinking water (both tap water and bottled water) can include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants, inorganic contaminants, pesticides and herbicides, organic chemical contaminants and radioactive contaminants.

In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.



## SOURCE WATER ASSESSMENT:

Rochester has utilized Hemlock Lake as its primary drinking water source since 1876. Canadice Lake was added in 1919 to provide additional capacity. Throughout the early 20th Century, the City acquired nearly 7,000 acres of watershed lands in order to protect water quality in the lakes. As a result, the lakes are now located in a largely undeveloped watershed that was designated as the Hemlock Canadice State Forest in 2010. This designation prevents development in the watershed, helping to protect the lakes from man made pollutants. The City also purchases water from Monroe County Water Authority (MCWA), which is sourced from Lake Ontario. (MCWA water quality information is available at [MCWA.com](https://www.mcwa.com).)

To raise awareness about the importance of preventing water pollution, the NYDOH has evaluated the susceptibility of water supplies statewide for potential contamination under the Source Water Assessment Program (SWAP). Through its assessment of the

Hemlock/Canadice Lake watershed, SWAP identified several potential sources of contamination, none particularly noteworthy. The City's extensive testing of these pristine lakes confirms that contamination from human activity is negligible. For more information on SWAP, please call **(585) 428-6680**, or the Monroe County Department of Public Health at **(585) 753-5057**.

## WATER TREATMENT

The City's Hemlock Water Filtration Plant is a direct filtration plant with a capacity of 48 million gallons per day and employs processes involving pH adjustment, coagulation, filtration, disinfection and fluoridation.

- **Coagulation, Filtration, and Disinfection:** During coagulation, chemicals are added to untreated water, causing the natural particulates to clump together into larger particles called floc. The floc is removed by filtration and the water is then disinfected with chlorine.
- **Corrosion Control:** The City uses carbon dioxide to adjust water pH as part of its corrosion control strategy. A pH range of 7.7-8.0 is maintained to ensure water in the distribution system is stable and not corrosive to pipes. The City is currently conducting a study to evaluate additional corrosion control treatment options in order to meet the upcoming requirements of the USEPA's Lead and Copper Rule Improvements.
- **Fluoridation:** The City of Rochester is one of the many New York water utilities providing drinking water with a controlled low level of fluoride for consumer dental health protection. According to the U.S. Centers for Disease Control, fluoride is very effective in preventing cavities when present in drinking water at an optimal level of 0.7 mg/L. To ensure optimal dental protection, the State Department of Health requires that we monitor fluoride levels on a daily basis. In 2025 the fluoride levels in your water

were within 0.1 mg/L of the CDC's recommended optimal level 99% of the time. None of the monitoring results showed fluoride at levels that approach the 2.2 mg/l MCL for fluoride.

Water treated at the Hemlock Filtration Plant flows to the city by gravity through three large pipelines. Along the way, water is sold wholesale to water districts in the Town and Village of Lima, LCW&SA and MCWA. The treated water is stored in the City's three reservoirs—Rush Reservoir, Cobbs Hill Reservoir and Highland Park Reservoir. It is disinfected again as it exits each reservoir and enters a complex grid (over 550 miles) of water mains that distribute the water to city customers. Lake Ontario water from MCWA is pumped into the City distribution system at the Mt. Read Boulevard pump station, near West Ridge Road. Some areas of the city receive either Hemlock Lake or Lake Ontario water—or a mixture of both— depending on the season.

## WHY CONSERVE WATER AND HOW TO AVOID WASTING IT?

Although our area is very fortunate to have access to a water supply which more than meets our demands, conservation efforts are prudent to deterring increasing costs. As a consumer you can participate in this water conservation effort. The following are some ideas that can be directly applied in your home:

- Use water-saving, flow-restricting shower heads and low flow faucets (aerators);

## WHAT TYPES OF WATER SYSTEM IMPROVEMENTS WERE COMPLETED OR INITIATED IN 2025?

The City is diligent in reinvesting in your water system through its capital improvement program. In 2025, the Water Bureau spent more than \$14.3 million on system improvements to the Hemlock Filtration Plant, transmission system, distribution system, reservoirs and dams. Some of the program highlights performed in 2025 include, installing new valves and interconnections on the water transmission conduits, replacing 1,152 feet of water main, and cleaning and lining 3.5 miles of water main. Through various capital projects and efforts by in-house staff 2,076 lead containing water services were replaced in 2025. Improvements continue to the filtration plant automation controls, backup power, and physical and cyber security components. The ongoing program to recalibrate or replace customers' water meters have led to over 85% of our system incorporating radio read meters. Other programs involving inspection of fire hydrants,

operating main line valves, water main flushing and sampling and testing of the water were also continued. Electrical and lighting upgrades were performed at Cobb's Hill Reservoir.



### 2025 STATISTICS

The City of Rochester has a population of approximately 210,000, and over 58,900 metered accounts. The base consumption charge for water was \$4.30 per 1,000 gallons. The average daily production at the Hemlock Water Filtration Plant was 35.6 million gallons per day (MGD). Approximately 26.1 MGD was delivered to the City for sale to retail customers and 14.4 MGD were sold to wholesale customers. 5.56 MGD were considered non- revenue water (NRW). NRW is used for firefighting purposes, water main flushing, or otherwise attributed to distribution system leaks, meter and billing inaccuracies and water illegally obtained. The Water Bureau continues to focus on reducing the amount of NRW.

- Repair dripping faucets and toilets that seem to flush by themselves;
- Replace your toilet with a low flush model;
- When brushing your teeth, shaving or shampooing avoid running the water unnecessarily

Log on to <https://dec.ny.gov/environmental-protection/water/water-quantity/water-use-conservation> for more conservation tips.

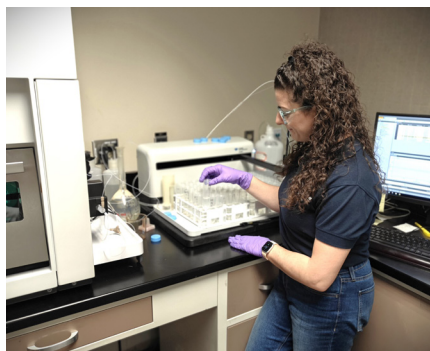
## ARE THERE CONTAMINANTS IN MY WATER?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. To ensure that tap water is safe to drink, the state and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The State Health Department's and Food and Drug Administration's (FDA) regulations also establish limits for contaminants in bottled water which must provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the **EPA's Safe Drinking Water Hotline: 1-800-426-4791** or the **Monroe County Department of Public Health: 753-5060**.

As NY State regulations require, we routinely test your drinking water for numerous contaminants and we have found no contaminants in our water at levels that raise concern. Some substances such as chlorine and fluoride are added to the water supply for health reasons. Results of our testing are available in the tables starting on page 12.

## DO I NEED TO TAKE SPECIAL PRECAUTIONS?

Your drinking water met or exceeded state and federal regulations for contaminants in 2025, however some people may be more vulnerable to disease-causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised individuals, such as people with cancer undergoing chemotherapy, organ transplant recipients, people with HIV/AIDS or other immune system disorders, some elderly and infants may be particularly at risk from infections. These people should seek advice from their health care providers about their drinking water. EPA/ CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium*, *Giardia* and other microbial pathogens are available from the **Safe Drinking Water Hotline (1-800-426-4791)**.



## CRYPTOSPORIDIUM AND GIARDIA

Cryptosporidium is a microbial pathogen found in surface water and groundwater under the influence of surface water. Although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal.

The Long Term 2 Enhanced Surface Water Treatment Rule (LT2) requires that uncovered finished water storage reservoirs either be covered or have treatment installed to inactivate Cryptosporidium. In order to comply with LT2, the City of Rochester entered into a compliance agreement with the Monroe County Department of

Health and the New York State Department of Health in 2012. It was revised and updated in 2022. The Agreement requires the City to conduct routine Cryptosporidium and Giardia monitoring (twice monthly) from both Highland and Cobbs Hill reservoirs. During 2025, as part of our routine sampling plan, 48 samples for Cryptosporidium or Giardia oocysts were collected, 24 at Highland Reservoir and 24 at Cobbs Hill. No Cryptosporidium or Giardia oocysts were recovered for any samples collected at Cobbs Hill or Highland Reservoir.



## IMPORTANT INFORMATION ON LEAD IN DRINKING WATER:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Rochester is responsible for providing high quality drinking water and is actively working to remove all lead service lines, but cannot control the variety of materials used in plumbing components in your home. Lead levels in drinking water can vary from home to home, and vary depending on water usage. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in

time. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can minimize your risks of lead exposure by identifying and removing lead materials within your home plumbing and taking these simple steps to reduce your family's risk.

### Simple steps you can take to reduce lead:

- **Use ONLY Cold Water** for drinking, cooking and preparing baby formula. Hot water dissolves lead more quickly and boiling the water doesn't remove lead.
- **Flush Your Pipes** any time water has been unused for more than 4-6 hours. Lead levels are highest when water has been sitting in the pipe.
- **Periodically Clean Faucet Screens** which can accumulate lead and rust particles.
- **Use a Water Filter**- If you have concerns about levels of lead in your water, consider using a water filter that is certified by the NSF International to remove lead. Find out more on filter certification at [www.nsf.org](http://www.nsf.org)



## CONCERNED ABOUT LEAD IN YOUR WATER?

If you are concerned about whether there is lead in your tap water, please take the following steps:

### 1. Find out if you have a lead service:

A Lead Service Line (LSL) is defined as any portion of pipe that is made of lead which connects the water main to the building inlet. In accordance with the federal Lead and Copper Rule Revisions (LCRR) our system has prepared a lead service line inventory and have made it publicly accessible at <https://www.cityofrochester.gov/departments/departments-environmental-services-des/lead-water-safety-lets-get-lead-out-together>. You can look up your service line material on the Property Information Application at [maps.cityofrochester.gov/property-information](https://maps.cityofrochester.gov/property-information) Enter your address and click “Water” tab or call the Water Dispatch office at (585) 428-7500.

### 2. Inspect Your Plumbing:

To identify sources of lead in your plumbing go to: <https://www.lslr-collaborative.org/identifying-service-line-material.html>.

Contact a licensed plumber; call the City's Bureau of Buildings and Zoning Permit Office at (585) 428-9339 or go to <https://www.cityofrochester.gov/departments/neighborhood-and-business-development/licensed-trades>

### 3. Request to have your water tested:

contact The City of Rochester Hemlock Water Quality Lab at (585) 428-6680 Ext 1 or email them at [watertest@cityofrochester.gov](mailto:watertest@cityofrochester.gov)

Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at:

- [epa.gov/safewater/lead](https://epa.gov/safewater/lead)
- [CityofRochester.gov/lead](https://CityofRochester.gov/lead)
- EPA's Safe Drinking Water Hotline at 1-800-426-4791 [www.theleadcoalition.org](https://www.theleadcoalition.org)



## NON-COMPLIANCE WITH THE LEAD AND COPPER RULE:

The New York State Department of Health (NYSDOH) and US Environmental Protection Agency (USEPA) completed an administrative review of the City of Rochester's compliance with the Lead and Copper Rule in late 2024. Their review concluded that in 1998, NYSDOH incorrectly approved the City's optimal corrosion control treatment designation. As a result, NYSDOH revoked that approval in April of 2025, and issued the City a violation of the New York State Sanitary Code for failure to have an optimal corrosion control treatment in place. As our customers, you have a right to know what happened, what you should do, and what we did (and are doing) to correct this situation.



## What does this mean?

It is important to note, this is not an emergency, and nothing has changed with regard to water quality or lead levels in the samples we collect. The City has operated under the approval granted by NYSDOH since 1998 and has never exceeded the lead Action Level since the Lead and Copper Rule was established in 1991. . We conduct routine sampling of our water at customers' taps twice a year for lead. The tests continue to show lead levels in the water below the limit, or "action level" of 15 parts per billion.



## What is being done?

The City has one of the most comprehensive and proactive lead in drinking water programs in New York State. Our Lead Service Line Replacement Program has removed over 11,200 lead services since 2018, with the goal of removing all lead services by 2030. In addition, the City began a comprehensive corrosion control treatment study in 2022 in anticipation of the recently released Lead and Copper Rule Improvements. This study will identify a treatment method that will help further reduce lead in drinking water. It is anticipated that the study will be completed in the summer of 2026. Once approved, we will then add the selected corrosion control technology to our treatment process which will bring us back into compliance.



## WHAT IF I HAVE QUESTIONS?

For more information about Water Bureau activities, fees and other water-related issues, visit: [cityofrochester.gov/waterbureau](https://cityofrochester.gov/waterbureau) or call **(585) 428-7500**. You may contact a customer service representative by dialing **311**. Call **(585) 428-5990** if outside of the city limits. Our offices are at 10 Felix St., Rochester, NY 14608.



## TABLE OF DETECTED CONTAMINANTS

### ENTRY POINT — TREATMENT PLANT EFFLUENT

| SUBSTANCE                                   | UNITS | MCLG | MCL   | HEMLOCK<br>AVERAGE<br>(RANGE) | ONTARIO<br>AVERAGE<br>(RANGE) |
|---------------------------------------------|-------|------|-------|-------------------------------|-------------------------------|
| <b>COMBINED RADIUM 226+228 (2025)</b>       | pCi/L | 0    | 5     | .44                           | ND                            |
| <b>ALKALINITY</b>                           | mg/L  | NA   | NA    | 72                            | 91 (90-92)                    |
| <b>ALUMINUM</b>                             | ug/L  | NA   | 200   | <20.5                         | 28-140                        |
| <b>BARIUM</b>                               | mg/L  | 2    | 2     | 0.015                         | 0.022 (0.021-0.024)           |
| <b>CALCIUM</b>                              | mg/L  | NA   | NA    | 27                            | 34 (32-34)                    |
| <b>COPPER</b>                               | mg/L  | 1.3  | 1.3   | 0.002                         | ND                            |
| <b>CHLORIDE</b>                             | mg/L  | 250  | 250   | 39                            | 26 (25-27)                    |
| <b>FLUORIDE TOTAL</b>                       | mg/L  | NA   | 2.2   | 0.69<br>(0.56 - 0.78)         | 0.7<br>(0.54-1.12)            |
| <b>GEOSMIN</b>                              | ng/L  | NA   | NA    | 2.3                           | NA                            |
| <b>LEAD</b>                                 | mg/L  | 0    | 0.015 | 0.001                         | ND                            |
| <b>MAGNESIUM</b>                            | mg/L  | NA   | NA    | 6.5                           | 8.9 (8.7-9)                   |
| <b>NICKLE</b>                               | ug/L  | NA   | NA    | ND                            | 0.6 (ND-2.4)                  |
| <b>NITRATE</b>                              | mg/L  | 10   | 10    | .08 (ND-0.19)                 | 0.24 (0.18-0.29)              |
| <b>ORTHO-PHOSPHATE</b>                      | mg/L  | NA   | NA    | 0.03                          | NA                            |
| <b>PERFLUOROBUTANOIC ACID (PFBA)</b>        | ng/L  | NA   | NA    | ND                            | 1(ND-2)                       |
| <b>PERFLUOROOCTANE-SULFONIC ACID (PFOS)</b> | ng/L  | NA   | 10    | ND                            | (ND-2.2)                      |
| <b>POTASSIUM</b>                            | mg/L  | NA   | NA    | 1.5                           | 1.5 (1.5-1.6)                 |
| <b>SILICA</b>                               | mg/L  | NA   | NA    | NA                            | 0.5 (0.3-0.8)                 |

| LIKELY SOURCE                                                  | MEETS<br>EPA<br>STANDARDS |
|----------------------------------------------------------------|---------------------------|
| Erosion of natural deposits                                    | Yes                       |
| Naturally occurring                                            | NA                        |
| Treatment Process                                              | Yes                       |
| Erosion of natural deposits                                    | Yes                       |
| Naturally occurring                                            | NA                        |
| Corrosion of plumbing                                          | Yes                       |
| Natural deposits, road salt, water treatment chemicals         | Yes                       |
| Water treatment additive to promote dental health              | Yes                       |
| Naturally occurring                                            | NA                        |
| Corrosion of plumbing                                          | Yes                       |
| Naturally occurring                                            | NA                        |
| Naturally occurring, corrosion of plumbing                     | NA                        |
| Fertilizers; erosion of natural deposits; septic tank leachate | Yes                       |
| Naturally occurring                                            | Yes                       |
| Commercial and industrial applications                         | NA                        |
| Commercial and industrial applications                         | Yes                       |
| Naturally occurring                                            | NA                        |
| Naturally occurring                                            | NA                        |

# TABLE OF DETECTED CONTAMINANTS

## ENTRY POINT — TREATMENT PLANT EFFLUENT

| SUBSTANCE              | UNITS    | MCLG | MCL | HEMLOCK<br>AVERAGE<br>(RANGE) | ONTARIO<br>AVERAGE<br>(RANGE) |
|------------------------|----------|------|-----|-------------------------------|-------------------------------|
| SPECIFIC CONDUCTIVITY  | Umhos/cm | NA   | NA  | 297 (251-325)                 | 300 (290-310)                 |
| SODIUM                 | mg/L     | NA   | NA  | 20                            | 15 (15-16)                    |
| SULFATE                | mg/L     | NA   | 250 | 14                            | 25 (24-25)                    |
| SURFACTANTS            | mg/L     | NA   | NA  | 0.20                          | ND                            |
| TOTAL DISSOLVED SOLIDS | mg/L     | NA   | NA  | 170                           | 183 (170-200)                 |
| TOTAL HARDNESS         | mg/L     | NA   | NA  | 88                            | 120                           |



| LIKELY SOURCE                                          | MEETS<br>EPA<br>STANDARDS |
|--------------------------------------------------------|---------------------------|
| Naturally occurring                                    | NA                        |
| Natural deposits, road salt, water treatment chemicals | NA                        |
| Naturally occurring                                    | Yes                       |
| Anthropogenic                                          | Yes                       |
| Naturally occurring                                    | NA                        |
| Naturally occurring                                    | NA                        |



TABLE OF DETECTED CONTAMINANTS CONTINUED

MICROBIOLOGICAL CONTAMINANTS - ENTRY POINT

| SUBSTANCE      | NO TESTS | MCLG | MCL | TOTAL NO. POSITIVE (% POSITIVE) |
|----------------|----------|------|-----|---------------------------------|
| TOTAL COLIFORM | 365      | NA   | TT  | 1 (0.3%)                        |
| SUBSTANCE      | UNITS    | MCLG | MCL | AVERAGE (ANNUAL RANGE)          |

Water Clarity Treatment Requirements (TT) - 95% of samples each month must be  $\leq 0.3$  entry point. Turbidity is a measure of water clarity and is used to gauge filtration process

|                                                                                                           |      |    |    |                                      |
|-----------------------------------------------------------------------------------------------------------|------|----|----|--------------------------------------|
| TURBIDITY-ENTRY POINT                                                                                     | NTU  | NA | TT | 0.06 (<0.01-0.16)<br>(100% <0.3 NTU) |
| Disinfectant and Disinfectant By-products (DBPs) – Entry Point. Chlorine has a MDRL than an MCL and MCLG. |      |    |    |                                      |
| CHLORINE (ENTRY POINT)                                                                                    | mg/L | 4  | 4  | 1.00 (0.82-1.43)                     |
| TOTAL ORGANIC CARBON                                                                                      | mg/L | NA | TT | 2.70 (2.62-2.78)                     |
| TOTAL THMS                                                                                                | ug/L | NA | 80 | 14                                   |
| HALOACETIC ACIDS                                                                                          | ug/L | NA | 60 | 10                                   |

CITY OF ROCHESTER DISTRIBUTION SYSTEM

Microbiological Contaminants – The distribution system monthly maximum and annual group of bacteria used to indicate the general sanitary conditions in a water system. can be pathogenic. In 1993, the State Health Department granted the City a “biofilm can be found on almost all surfaces, including the inside wall of water pipes.

| SUBSTANCE                                                                                                                                                                             | UNITS      | MCLG | MCL                    | HIGHEST POSITIVE (MONTH)            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------|------------------------|-------------------------------------|
| TOTAL COLIFORM                                                                                                                                                                        | % Positive | NA   | TT                     | 2.5% (Nov)<br>(0.5% Annual Average) |
| Water Clarity Treatment Requirements (TT) - 95% of samples each month must be $\leq 0.3$ entry point. Turbidity is a measure of water clarity and is used to gauge filtration process |            |      |                        |                                     |
| SUBSTANCE                                                                                                                                                                             | UNITS      | MCLG | MCL                    | AVERAGE (ANNUAL RANGE)              |
| TURBIDITY-ENTRY POINT                                                                                                                                                                 | NTU        | NA   | <5 NTU monthly average | 0.11 (0.01-4.83)                    |

| LIKELY SOURCE | MEETS EPA STANDARDS |
|---------------|---------------------|
|---------------|---------------------|

|                     |     |
|---------------------|-----|
| Naturally Occurring | Yes |
|---------------------|-----|

| LIKELY SOURCE | MEETS EPA STANDARDS |
|---------------|---------------------|
|---------------|---------------------|

**NTU. Average, annual range and lowest monthly percentage are listed below for**

|             |     |
|-------------|-----|
| Soil runoff | Yes |
|-------------|-----|

**(maximum disinfectant Residual Level) and MDRLG (MDRL Goal) of 4 mg/L rather**

|                             |     |
|-----------------------------|-----|
| Required treatment chemical | Yes |
|-----------------------------|-----|

|                     |     |
|---------------------|-----|
| Naturally Occurring | Yes |
|---------------------|-----|

|                            |     |
|----------------------------|-----|
| By-product of chlorination | Yes |
|----------------------------|-----|

|                            |     |
|----------------------------|-----|
| By-product of chlorination | Yes |
|----------------------------|-----|

**average % positive for total coliform bacteria are listed below. Total Coliform is a Most species of this group do not present a health concern, but one species, E. coli variance,” or exception to the Total Coliform MCL. Biofilm is a layer of bacteria that The variance does not apply to E. coli.**

| LIKELY SOURCE | MEETS EPA STANDARDS |
|---------------|---------------------|
|---------------|---------------------|

|                     |     |
|---------------------|-----|
| Naturally Occurring | Yes |
|---------------------|-----|

**NTU. Average, annual range and lowest monthly percentage are listed below for**

| LIKELY SOURCE | MEETS EPA STANDARDS |
|---------------|---------------------|
|---------------|---------------------|

|                                    |     |
|------------------------------------|-----|
| Soil Runoff, Corrosion of Plumbing | Yes |
|------------------------------------|-----|

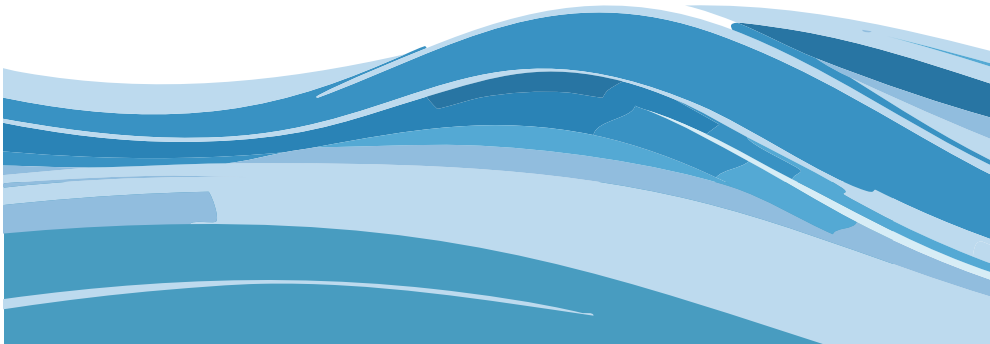
TABLE OF DETECTED CONTAMINANTS CONTINUED

Disinfectant and Disinfectant By-products (DBPs) Distribution System – Average, range disinfectant Residual Level) and MDRLG (MDRL Goal) rather than an MCL and MCLG.

|                  |      |    |    |                             |
|------------------|------|----|----|-----------------------------|
| FREE CHLORINE    | mg/L | 4  | 4  | 0.87 (0.08-1.96)            |
| TOTAL THMS       | ug/L | NA | 80 | 40 (15-65)<br>Max LRAA = 49 |
| HALOACETIC ACIDS | ug/L | NA | 60 | 29 (7-46)<br>Max LRAA = 40  |

Lead and Copper (2024 Surveys) –Test results for 90% of distribution system samples must be less than the Action Level (AL) The 90th percentile and the range of results

| SUBSTANCE | UNITS | MCLG | AL   | 90 <sup>TH</sup> PERCENTILE (BI-ANNUAL RANGE)                                                                    |
|-----------|-------|------|------|------------------------------------------------------------------------------------------------------------------|
| LEAD      | ug/L  | 0    | 15   | 6.2 (ND-21.6), (101 samples collected; 11 > 6.2, Q1/2)<br>6.8 (ND-14.4), (118 samples collected; 12 > 6.8, Q3/4) |
| COPPER    | ug/L  | 1300 | 1300 | 232 (1.9-422) (101 samples collected; 9 > 232, Q1/2)<br>217 (28.8-531) (118 samples collected; 12 > 217, Q3/4)   |



and maximum LRAA are reported below. Chlorine has a MDRL (maximum LRAA=Locational Running Annual Average

|                             |     |
|-----------------------------|-----|
| Required Treatment Chemical | Yes |
| By-product of chlorination  | Yes |
| By-product of chlorination  | Yes |

are listed below (90th percentile: 90% of samples were at, or below, the value reported).

| LIKELY SOURCE | MEETS EPA STANDARDS |
|---------------|---------------------|
|---------------|---------------------|

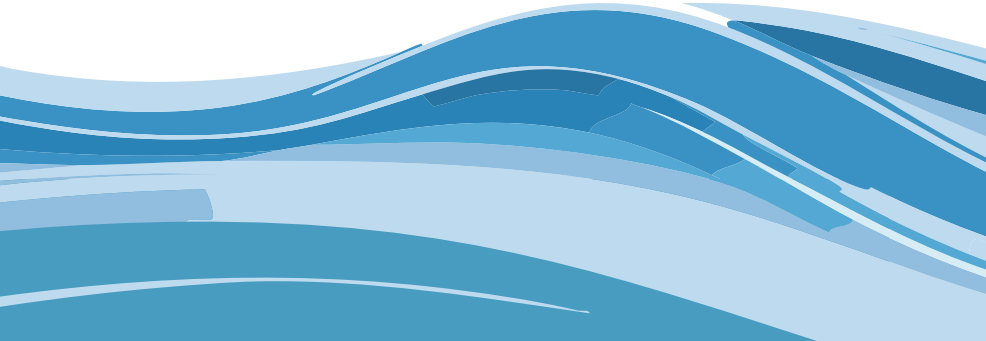
|                       |     |
|-----------------------|-----|
| Corrosion of plumbing | Yes |
|-----------------------|-----|

|                       |     |
|-----------------------|-----|
| Corrosion of plumbing | Yes |
|-----------------------|-----|

TABLE OF DETECTED CONTAMINANTS CONTINUED

EPA's Fifth Unregulated Contaminant Monitoring Rule (UCMR5) –These results will be

| CONTAMINANT                                         | ACRONYM     | CONTAMINANT                                                | ACRONYM      |
|-----------------------------------------------------|-------------|------------------------------------------------------------|--------------|
| Perfluorobutanoic acid                              | PFBA        | Hexafluoropropylene Oxide Dimer acid                       | HFPO-DA      |
| Perfluoropentanoic acid                             | PFPeA       | 9-Chlorohexadecafluoro-3-oxanona-<br>ne-1-sulfonic acid    | 9Cl-PF3ONS   |
| Perfluorohexanoic acid                              | PFHxA       | 11-Chloroeicosafluoro-3-oxaundeca-<br>ne-1-1-sulfonic acid | 11Cl-PF3OUdS |
| Perfluoroheptanoic acid                             | PFHpA       | 1H,1H,2H,2H-Perfluorohexane sulfonic<br>acid               | 4:2 FTS      |
| <b>Perfluorooctanoic acid<br/>(Regulated)</b>       | <b>PFOA</b> | 1H,1H,2H,2H-Perfluorooctane sulfonic<br>acid               | 6:2 FTS      |
| Perfluorononanoic acid                              | PFNA        | 1H,1H,2H,2H-Perfluorodecane sulfonic<br>acid               | 8:2 FTS      |
| Perfluorodecanoic acid                              | PFDA        | Nonafluoro-3,6-dioxaheptanoic acid                         | NFDHA        |
| Perfluoroundecanoic acid                            | PFUnA       | Perfluoro-3-methoxypropanoic acid                          | PFMPA        |
| Perfluorododecanoic acid                            | PFDoA       | Perfluoro-4-methoxybutanoic acid                           | PFMBA        |
| 4,8 Dioxo-3H-Perfluoronono-<br>nanoic acid          | ADONA       | Perfluoro (2-ethoxyethane) sulfonic acid<br>acid           | PFEESA       |
| Perfluorobutanesulfonic acid                        | PFBS        | N-ethylperfluorooctanesulfonamidoa-<br>cetic acid          | NEtFOSAA     |
| Perfluorohexanesulfonic acid                        | PFHxS       | N-methylperfluorooctanesulfonamida-<br>cetic acid          | NMeFOSAA     |
| Perfluoroheptanesulfonic acid                       | PFHpS       | Perfluorotetradecanoic acid                                | PFTA         |
| <b>Perfluorooctanesulfonic acid<br/>(Regulated)</b> | <b>PFOS</b> | Perfluorotridecanoic acid                                  | PFTTrDA      |
| Perfluoropentanesulfonic acid                       | PFPeS       | Lithium                                                    | Li           |



reported annually until UCMR6 is completed sometime between 2028 and 2030

| 2023 SAMPLE EVENTS - UNIT - UG/L (PARTS PER BILLION) |      |            |      |            |      |             |      |
|------------------------------------------------------|------|------------|------|------------|------|-------------|------|
| SE1 (2/23)                                           |      | SE2 (5/23) |      | SE3 (8/23) |      | SE4 (11/23) |      |
| RWW                                                  | MCWA | RWW        | MCWA | RWW        | MCWA | RWW         | MCWA |

**ALL NOT DETECTED**  
**RWW** = ROCHESTER WATER WORKS  
**MCWA** = MONROE COUNTY WATER AUTHORITY

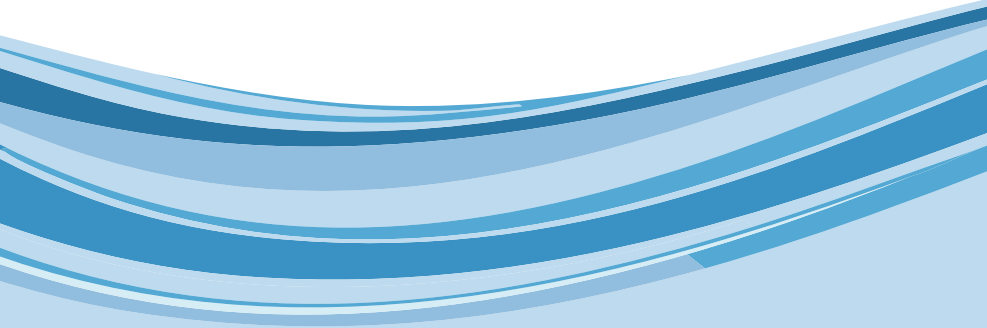


TABLE OF DETECTED CONTAMINANTS CONTINUED

Distribution System Water Quality Parameters : Water Quality Parameter (WQP) samples were collected quarterly from 27 representative locations (approved coliform

| SUBSTANCE             | UNITS    | MCLG | MCL | AVERAGE (BI-ANNUAL RANGE)            |
|-----------------------|----------|------|-----|--------------------------------------|
| PH                    | SU       | NA   | NA  | 7.99 (7.42-8.53)<br>8.00 (7.53-8.53) |
| FREE CHLORINE         | mg/L     | 4    | 4   | 0.91 (0.29-1.33)<br>0.80 (0.04-1.63) |
| ALKALINITY            | mg/L     | NA   | NA  | 71 (61-88)<br>76 (61-95)             |
| SPECIFIC CONDUCTIVITY | Umhos/cm | NA   | NA  | 301 (291-321)<br>314 (303-333)       |
| TEMPERATURE           | Deg C    | NA   | NA  | 11 (3-19)<br>18 (8-23)               |

Entry Point Water Quality Parameter (WQP) samples collected in 2025 to comply with the lead and copper rule.

| SUBSTANCE             | UNITS    | MCLG | MCL | AVERAGE (BI-ANNUAL RANGE)            |
|-----------------------|----------|------|-----|--------------------------------------|
| PH                    | SU       | NA   | NA  | 7.76 (7.53-7.96)<br>7.79 (7.53-7.96) |
| FREE CHLORINE         | mg/L     | 4    | 4   | 1.05 (0.94-1.27)<br>1.01 (0.90-1.27) |
| ALKALINITY            | mg/L     | NA   | NA  | 73 (70-78)<br>74 (69-87)             |
| SPECIFIC CONDUCTIVITY | Umhos/cm | NA   | NA  | 300 (283-317)<br>299 (275-317)       |
| TEMPERATURE           | Deg C    | NA   | NA  | 7 (2-16)<br>11 (2-23)                |

sampling sites) to comply with the lead and copper rule in 2025. Results are for first and last 6 months of the year.

| LIKELY SOURCE                          | MEETS EPA STANDARDS |
|----------------------------------------|---------------------|
| Naturally occurring, Treatment Process | Yes                 |
| Required Treatment Chemical            | Yes                 |
| Naturally occurring                    | NA                  |
| Naturally occurring                    | NA                  |
| Seasonal                               | NA                  |

| LIKELY SOURCE                          | MEETS EPA STANDARDS |
|----------------------------------------|---------------------|
| Naturally occurring, Treatment Process | Yes                 |
| Required Treatment Chemical            | Yes                 |
| Naturally occurring                    | NA                  |
| Naturally occurring                    | Yes                 |
| Seasonal                               | NA                  |

**NOTE: The following contaminants were tested for but not found in HWTP**

**effluent:** Benzene, Bromobenzene, Bromochloromethane, Bromomethane, n-Butylbenzene, sec-Butylbenzene, tert-Butylbenzene, Carbon tetrachloride, Chlorobenzene, Chloroethane, Chloromethane, 2-Chlorotoluene, 4-Chlorotoluene, 1,2-Dibromo-3-chloropropane (DBCP), 1,2-Dibromoethane (EDB), 1,2-Dichlorobenzene, 1,3-Dichlorobenzene, 1,4-Dichlorobenzene, Dichlorodifluoromethane, 1,1-Dichloroethane, 1,2-Dichloroethane, 1,1-Dichloroethylene, cis-1,2-Dichloroethylene, trans-1,2-Dichloroethylene, Dichloromethane, 1,2-Dichloropropane, 1,3-Dichloropropane, 2,2-Dichloropropane, 1,1-Dichloropropylene, cis-1,3-Dichloropropylene, trans-1,3-Dichloropropylene, Ethyl benzene, Hexachlorobutadiene, Isopropylbenzene, 4-Isopropyltoluene, Methyl-t-butyl ether (MTBE), Naphthalene, n-Propylbenzene, Styrene, 1,1,1,2-Tetrachloroethane, 1,1,2,2-Tetrachloroethane, Tetrachloroethylene, Toluene, 1,2,3-Trichlorobenzene, 1,2,4-Trichlorobenzene, 1,1,1-Trichloroethane, 1,1,2-Trichloroethane, Trichloroethylene, Trichlorofluoromethane, 1,2,3-Trichloropropane, 1,2,4-Trimethylbenzene, 1,3,5-Trimethylbenzene, Vinyl chloride, o-Xylene, m,p-Xylene, Total Xylene, 2,3,7,8-Tetrachlorodibenzo-p-Dioxin, 1,2-Dibromo-3-Chloropropane (DBCP), 1,2-Dibromoethane (EDB), PCB Screen, Chlordane, Toxaphene, 2,4-D, Dacthal, Dalapon, Dicamba, Dinoseb, Pentachlorophenol, Picloram, 2,4,5-TP (Silvex), Alachlor, Aldrin, Atrazine, Benzo(a)pyrene, Gama-BHC (Lindane), Butachlor, Dieldrin, Di(2-ethylhexyl) adipate, Di(2-ethylhexyl) phthalate, Aldicarb, Aldicarb Sulfoxide, Bis(2-Ethylhexyl) phthalate, Endrin, Heptachlor, Heptachlor epoxide, Hexachlorobenzene, Hexachlorocyclopentadiene, Methoxychlor, Metolachlor, Metribuzin, Propachlor, Simazine, Aldicarb, Aldicarb sulfone, Aldicarb sulfoxide, Carbaryl, Carbofuran, 3-Hydroxycarbofuran, Methomyl, Oxamyl, Glyphosate, Endothall, Diquat, Gross Alpha, Total Uranium, Aluminum, Antimony, Beryllium, Cadmium, Total Cyanide, Iron, Manganese, Mercury, Nitrite, Selenium, Silver, Zinc, Asbestos 1,4-Dioxane, 4-4'-DDD, 4-4'-DDE, 4-4'-DDT, Isophorone and Per- and poly-fluoroalkyl substances.

**Refer to the supplemental report (found at <https://www.cityofrochester.gov/2024-water-quality-report>) for the complete list of contaminants that were tested for in 2024 and/or in prior years. The supplemental report also provides information on health effects associated with all detected contaminants.**

## DEFINITION OF TERMS

**Abs/cm = The unit of measure for UV absorbance:** Absorbance per centimeter (abs/cm), referring to how much UV is absorbed at a specific wavelength

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLG as possible.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Action Level (AL):** The concentration of a contaminant that, if exceeded, triggers treatment or other requirements which a water system must follow.

**Nephelometric Turbidity Unit (NTU):** A measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**Milligrams per liter (mg/l):** Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

**Micrograms per liter (ug/l):** Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

**NA:** Not applicable

**Nanograms per liter (ng/L):** One part of liquid in 1 trillion parts of liquid (parts per trillion = ppt).

**pCi/L= picocurie/L:** A unit of measure for radioactivity.

**Non-Detects (ND):** Laboratory analysis indicates that the constituent is not present.

**Umhos/cm = The unit of measurement for conductivity:** Expressed as micromhos (umho/cm).